At KRe8 Spaces, the privacy and security of our visitors' personal information is extremely important to us. This Privacy Statement describes the types of personal information we collect, how we use it, with whom we share it, and outlines our SMS Terms & Conditions.

1. Information We Collect

We may collect personal information such as names, email addresses, phone numbers, and SMS consent when voluntarily submitted by our visitors. In addition, we may collect non-personally identifiable information such as browser type, operating system, IP address, and device information to help improve our website and enhance your user experience.

2. Use of Information

We use the personal information collected solely for the purposes of:

- Providing requested services and responding to inquiries
- Processing SMS communications and ensuring effective communication
- Improving our website's content, functionality, and overall user experience

Please note: *SMS consent is not shared with third parties for marketing purposes.* All personal information is handled in accordance with this Privacy Statement.

3. Disclosure of Personal Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except in the following circumstances:

- Service Providers: We may share your information with trusted third-party service providers who assist us in operating our website and conducting our business. These providers are contractually obligated to keep your information confidential and use it only for the specified purposes.
- Legal Compliance: We may release your information when required by law or in response to valid requests from public authorities.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, personal information may be transferred as part of the transaction.

Again, SMS consent is never shared with third parties for marketing purposes.

4. Cookies

Our website may utilize cookies—small data files stored on your browser—to personalize your experience, track preferences, analyze website traffic, and improve functionality. You can choose to accept or decline cookies through your web browser settings; however, this may limit some features of the website.

5. Security Measures

We implement industry-standard security measures to protect against unauthorized access, alteration, disclosure, or destruction of personal information stored on our website. While we strive to protect your information, please be aware that no method of data transmission or storage is 100% secure.

6. Links to External Websites

Our website may contain links to external websites that are not under our control. We are not responsible for the privacy practices or the content of these sites. We encourage you to review the privacy statements of any external websites you visit.

7. Children's Privacy

Protecting the privacy of children is very important to us. Our website is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. Should we learn that we have inadvertently received personal information from a child under 13, we will promptly take steps to delete the information.

8. SMS Terms & Conditions

When you provide SMS consent, you agree to receive messages from KRe8 Spaces. The types of messages you may receive include, but are not limited to:

- Appointment reminders
- Order alerts
- Account notifications
- Other service-related communications

Please note the following:

- **Messaging Frequency:** Messaging frequency may vary.
- Message and Data Rates: Message and data rates may apply.
- **Opt-Out:** To opt out at any time, text STOP.
- Assistance: For assistance, text HELP or visit our website at <u>www.kre8spaces.com</u>.

9. Accessibility of Our Privacy Policy

Our Privacy Policy is designed to be easily accessible:

- Web Forms: A link to this Privacy Policy is prominently included near consent language on all web forms.
- Website Footer: For your convenience, a link to our Privacy Policy is also placed in the footer of every page on our website.

10. Privacy Policy Updates

We may update this Privacy Statement from time to time to reflect changes in our practices or services. The most current version will be posted on our website with an effective date clearly indicated. We encourage you to review this statement regularly for any updates.

If you have any questions or concerns regarding our privacy practices or this Privacy Statement, please do not hesitate to contact us.